

2nd Quarter Commission Meeting April 25, 2022 10:00 AM Harry S Truman State Office Building 301 West High Street Jefferson City, MO 65102 and via WebEx

Mission: MVC is "always on mission" to serve veterans as the first choice in skilled nursing care; enduring choice in benefits assistance; and proven choice in a dignified resting place

Vision: MVC is committed to providing the highest quality and compassionate care for our veterans; striving to be seamlessly integrated with the veteran community; emphasizing a culture of transparency and excellence

Core Values

- Integrity First
- Service before Self
- Excellence in all We Do

Intent: To provide the very best care and services for veterans while being a good steward of taxpayer dollars through a deliberately developed workforce



AGENDA

- CALL TO ORDER
 - Pledge of Allegiance
 - Roll Call
 - Chair Opening Comments
 - Recognition:
- DPS-EOM: Months of January and April
- APPROVAL OF MINUTES
- First Quarter Commission Meeting Open Minutes from January 24, 2022
- COMMISSION UPDATES
 - Executive Director Update
 - COVID Update
 - General Counsel Carol Duesing Trust
 - Facilities Update
 - Human Resources Update
 - Cemeteries Update
 - Veterans Service Program Update
 - Homes Program Update
 - Fiscal Update

- LEGISLATIVE UPDATE
- AGENCY PARTNER REPORTS
 - United States Department of Veterans Affairs report
 - Veterans Affairs Hospital Directors Update
 - Missouri Association of Veterans Organizations (MAVO) report
- CLOSED SESSION

Vote to adjourn to closed session to discuss matters relating to personnel matters, legal actions, causes of action or litigation pursuant to Section 610.021 (1); pursuant to Section 610.021 (3); pursuant to Section 610.021 (9); and pursuant to Section 610.021 (14) RSMo.

CHAIR COMMENTS AND ANNOUNCEMENTS

Next meeting: 3rd Quarter Commission Meeting – July 25, 2022

- RETURN TO OPEN SESSION
- ADJOURNMENT



CALL TO ORDER

- Pledge of Allegiance
- Roll Call
- Chair Opening Comments
- Recognition: DPS-Employee of the Month
 - January DPS EOM: Tori Cook, Health Information Manager Missouri Veterans Home Cameron
 - April DPS EOM: Harold King, Veterans Service Officer, St. Roberts Office



APPROVAL OF MINUTES

• First Quarter Commission Meeting Open Minutes from January 24, 2022



COMMISSION UPDATES



COMMISSION UPDATES



- Daily MVC Email Updates Transition to weekday updates only
 - Governor has declared COVID has transitioned from pandemic to endemic.
 - COVID positives are confirmed via PCR Test. Labs only open on weekdays.
 - Process is very challenging for homes on weekends.
 - We have developed a process to maintain visual tracking graphs without weekend updates.
 - We have the ability to reinstate weekend updates should it become necessary.
 - Updates have great value overall.
- Summer Meeting Consideration for "remote" meeting
 - Opportunity for Commissioners to meet staff and discuss their issues.
 - Opportunity for Commissioners to view the outstanding work completed at the cemeteries.
 - Summer is the only meeting available for this as the legislature is out of session.
 - We have the Truman Building conference room reserved. (backup)



- Staff Sergeant Parker Gordon Fox Suicide Prevention Grant
 - HB 2455 (Griffith)
 - Three year VA grant
 - Due NLT June 10, 2022



COVID AND VACCINATION UPDATE

General Counsel Carol Duesing Trust

COMMISSION UPDATES

FACILITIES UPDATE

FACILITIES UPDATE

- St. Louis Veterans Home Renovation
 - 65% VA reimbursable grant
 - Contracted construction completion date 6/13/22
 - Construction estimated completion date 2/20/23
- Jacksonville Cemetery Columbarium Wall
 - 100% VA reimbursable grant
 - Project in construction, estimated completion date by 7/12/22
- Mt. Vernon Roof Replacement
 - 65% VA reimbursable grant
 - Asphalt roofing completed, pending lightning protection & roof gutter work
 - Revised completion date by 6/28/22
- Critical Maintenance & Repairs
 - FY22, \$900,000 funds available
 - Projects in work
- St. James Exterior Water / Sewer Line Replacement
 - Project pending ARPA Funding (Governor Supplemental Recommended)



FACILITIES UPDATE

- COVID19 VA Construction Grant
 - Scope includes Wi-Fi upgrades, phone/PA system installations, HVAC improvement for easy conversion of both isolation and quarantine areas including ultraviolet, and HEPA filtration, flooring replacement in MX, WB, CM, and MTV Homes, Convert MTV pool room to a visitation area.
 - 100% VA reimbursable \$26.5M
 - Pending approved legislative appropriation and operational funds
- Higginsville Cemetery Columbarium Wall
 - Grant application submitted (est. \$5.6M)
 - 100% reimbursable
 - Legislative request for FY24



HUMAN RESOURCES UPDATE

TOTAL REWARDS UPDATE (JULY 26, 2021)

Nursing Structure	Annual						
	Min	imum	Mid	point	Maximum		
Range/Titles	Base	Base Total Rewards		Total Rewards	Base	Total Rewards	
N1 - LPN	\$27,413.00	\$42,490.00	\$39,507.00	\$61,235.00	\$51,600.00	\$79,980.00	
NI - LFIN	Ψ21,413.00	Ψ42,490.00	\$43,457.00	\$65,620.00	Ψ31,000.00	Ψ13,300.00	
N2 - Senior LPN	\$33,150.00	\$51,383.00	\$47,775.00	\$74,051.00	\$62,400.00	\$96,720.00	
NZ - Sellioi LPN	φ33,130.00	φ31,363.00	\$52,553.00	\$79,354.00	Ψ02,400.00	ΨΟΟ, 1 ΖΟ.ΟΟ	
N3 - RN	\$40,290.00	\$62,449.50	\$58,065.00	\$90,001.00	\$75,840.00	\$117,552.00	
NS - KN	Ψ40,290.00	Ψ02,449.50	\$63,872.00	\$96,446.00	Ψ10,040.00	Ψ111,002.00	
N4 - RN Specialist/Supervisor	\$47,494.00	\$73,615.70	\$70,309.50	\$108,980.00	\$93,125.00	\$144,343.75	
N4 - KN Specialist/Supervisor	φ4 <i>1</i> ,494.00	Ψ13,013.10	\$82,262.00	\$124,216.00	Ψ93,123.00	Ψ144,343.73	
N5 - Nurse Manager	\$56,100.00	\$86,955.00	\$83,050.00	\$128,728.00	\$110,000.00	\$170,500.00	
NO - Nuise Manager	φ30,100.00	φου,900.00	\$87,203.00	\$131,676.00	φ110,000.00	φ±10,500.00	
N6 - Director of Nursing	\$64,388.00	\$99,801.40	\$95,319.00	\$147,744.00	\$126,250.00	\$195,687.50	
No - Director of Nursing	φ04,366.00	Ψου,σοπ. το	\$108,664.00	\$164,082.00	Ψ ±20,200.00	DC. 180,CELE	



TOTAL REWARDS UPDATE (MARCH 1, 2022)

Nursing Structure	Annual											
Range/Titles	Mini	mum	Midp	point	Maximum							
Range/Titles	Base	Total Rewards	Base	Total Rewards	Base	Total Rewards						
NII I DNI	¢21 200 00	±40.260.00	\$44,268.00	\$68,615.00	ф Г 7 226 00	±00 071 00						
N1 = LPN	\$31,200.00	\$48,360.00	\$45,630.00	\$68,901.00	\$57,336.00	\$88,871.00						
NO. Cariar I DNI	+2F C00 00	AFF 216 00	\$52,500.00	\$81,375.00	+60 212 00	±107.424.00						
N2 - Senior LPN	\$35,688.00	\$55,316.00	\$55,181.00	\$83,323.00	\$69,312.00	\$107,434.00						
	±42,202,00	¢67.250.00	\$63,816.00	\$98,915.00	+04 240 00	\$120 F72 00						
N3 - RN	\$43,392.00	\$67,258.00	\$67,066.00	\$101,270.00	\$84,240.00	\$130,572.00						
NA DN Consistist/Communicati	фГ1 1 <i>44</i> 00	470 272 00	\$77,292.00	\$119,803.00	±102 440 00	\$1.60 222 00						
N4 - RN Specialist/Supervisor	\$51,144.00	\$79,273.00	\$86,375.00	\$130,426.00	\$103,440.00	\$160,332.00						
NIE Nieuwa Managan	±60,400,00	402 C22 00	\$91,296.00	\$141,509.00	4122 104 00	\$100 20F 00						
N5 - Nurse Manager	\$60,408.00	\$93,632.00	\$91,563.00	\$138,260.00	\$122,184.00	\$189,385.00						
NG Di I GN I	+60 242 02	h407.424.00	\$104,772.00	\$162,397.00	±4.40.222.22	+24726062						
N6 - Director of Nursing	\$69,312.00	\$107,434.00	\$114,097.00	\$172,286.00	\$140,232.00	\$217,360.00						



TOTAL REWARDS UPDATE cont. (JULY 26, 2021)

Support Care Structure	Annual									
	Mini	mum	Mid	point	Maximum					
Range/Titles	Base	Total Rewards	Base	Total Rewards	Base	Total Rewards				
G2 - Restorative Aide	\$21,424.00	\$33,207.00	\$26,312.00	\$40,784.00	\$31,200.00	\$48,360.00				
uz - Nestorative Alue	ΨΖ1,4Ζ4.00	ψ55,201.00	\$28,942.00	\$43,702.00	Ψ31,200.00	Ψ40,300.00				
G2 - Support Care Assistant (C.N.A.)	\$21,424.00	\$33,207.00	\$27,992.00	\$43,388.00	\$34,560.00	\$53,568.00				
uz - Support Saro Assistant (S.N.A.)	ΨΖΙ, ΨΖΨ.ΟΟ	Ψ00,201.00	\$30,791.00	\$46,494.00	ψ54,500.00	Ψ33,306.00				
G3 – Senior Support Care Assistant	\$21,424.00	\$33,207.00	\$29,492.00	\$45,713.00	\$37,560.00	\$58,218.00				
(C.M.T.)			\$32,441.00	\$48,986.00	,	,				



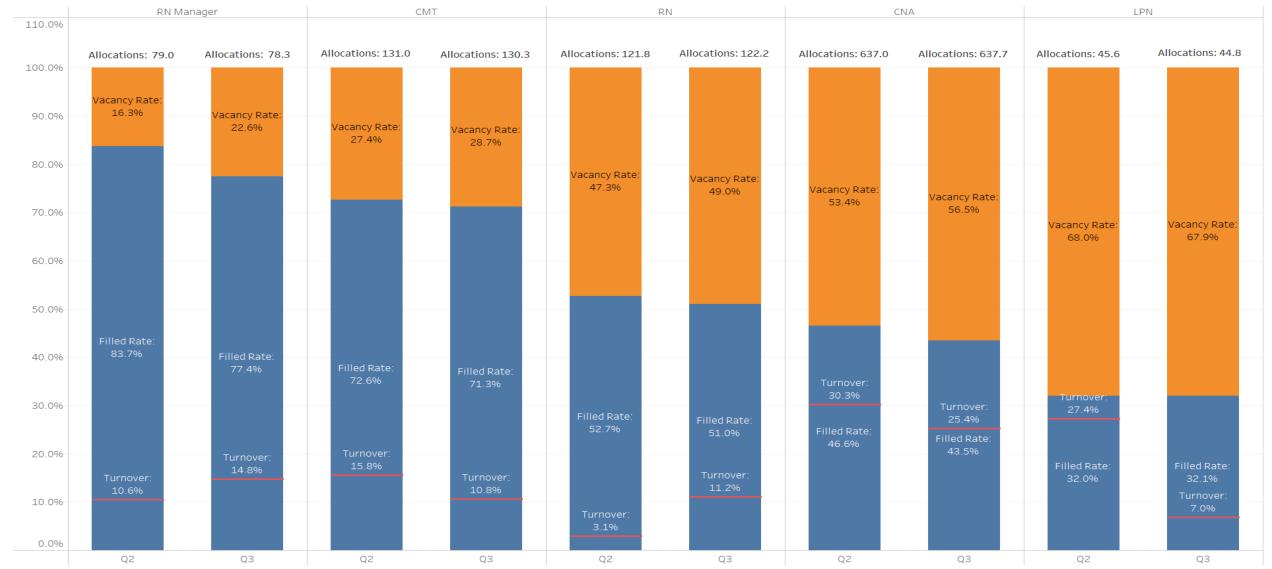
TOTAL REWARDS UPDATE cont. (MARCH 1, 2022)

Support Care Structure	Annual						
Range/Titles	Mini	mum	Midp	point	Maximum		
Range/ Tues	Base	Total Rewards	Base	Total Rewards	Base	Total Rewards	
			\$34,800.00	\$53,940.00		\$59,520.00	
G2 - Restorative Aide	\$31,200.00	\$48,360.00	\$30,389.00	\$45,887.39	\$38,400.00		
			\$34,800.00	\$53,940.00			
G2 - Support Care Assistant (C.N.A.)	\$31,200.00	\$48,360.00	\$32,331.00	\$48,819.81	\$38,400.00	\$59,520.00	
			\$36,468.00	\$56,525.40			
G3 - Senior Support Care Assistant (C.M.T.)	\$31,200.00	\$48,360.00	\$34,063.00	\$51,435.13	\$41,736.00	\$64,690.80	



VACANCIES AND TURNOVER (HOMES)

Filled and Vacant FTE Rates Based on Total Available Allocations with Quarterly Turnover FY22 Q2 & Q3



NUMBER of APPLICANTS Pre/Post March 1, 2022 INCREASES





COMMISSION UPDATES

VETERANS CEMETERIES PROGRAM UPDATE

• NCA Site Visits:

• Ft Wood Apr 19-20, 2022

• Higginsville May 10-11, 2022

• Bloomfield TBA – FY 2023

• Springfield Nov 30-Dec 2, 2021: Compliant (95% rating score)

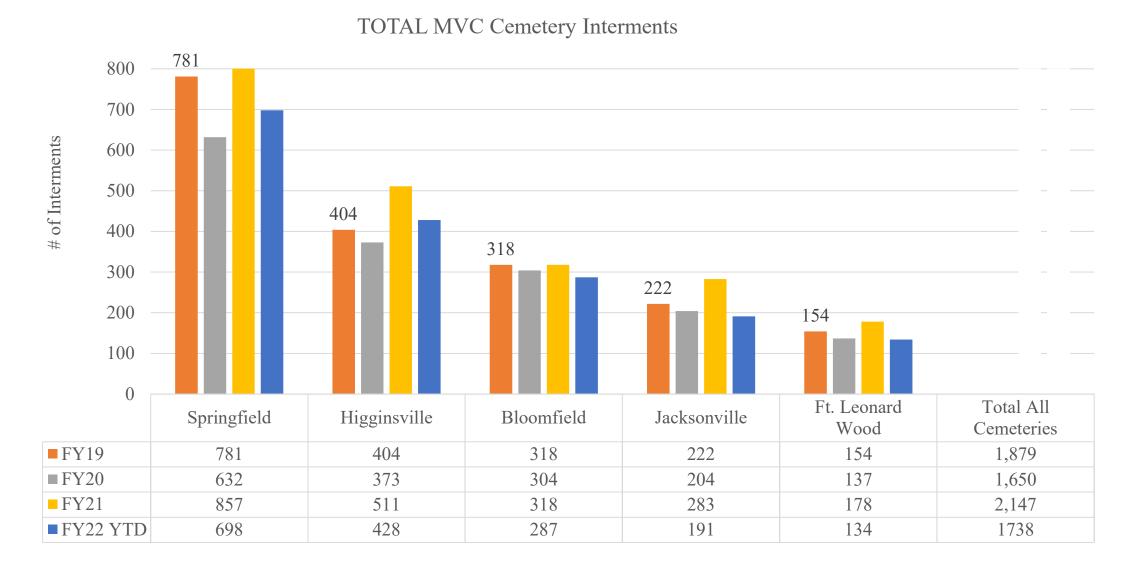
• Current Construction Projects:

• Jacksonville Columbarium Wall. Estimated completion date July 17, 2022 Completed items: Road widened. Sidewalk at Committal Plaza. Columbarium footings poured. Insulation in rear storage shed and wash bay. In progress, block construction on new columbarium, dam wall shoring, window replacements, existing Columbarium surface cleaning, and landscape/sod replacement preparations.



- Future Potential Projects:
 - Higginsville Columbarium Wall and Site Improvements (100% Reimburseable)
- Upcoming Events:
 - Memorial Day Bloomfield, Ft Wood, Higginsville, Springfield May 30, 2022, 1:00pm
 - Jacksonville Memorial Day/Columbarium Dedication May 30, 2022, 9:00 am







MVC Customer Service Satisfaction

Cemetery	Surveys Received	FY2019 Satisfaction Scores (Percentage)	Surveys Received	FY2020 Satisfaction Scores (Percentage)	Surveys Received	FY2021 Satisfaction Scores (Percentage)	Surveys Received	FY2022 YTD Satisfaction Scores (Percentage)
	11.5	00.05		00.00	5 20	00.00	2.5	00.20
Springfield	115	99.25	66	99.29	73	98.89	35	99.29
Higginsville	104	99.03	65	99.55	188	99.04	202	99.03
Bloomfield	107	99.24	63	99.34	96	99.71	98	98.43
Jacksonville	26	100.00	32	100.00	64	99.85	59	99.43
Fort Leonard Wood	30	99.52	17	100.00	43	99.53	41	98.52
Totals	382	99.41	243	99.64	560	99.40	435	98.94

VETERANS SERVICE PROGRAM UPDATE

VETERANS SERVICE PROGRAM UPDATE

Veteran Service Program - Current						
Total Service Officers	48					
Pending Accreditation	5					
Administrative Staff	7					
Total	56					
Service Officer Vacancies	3					

Return on Investment Ratio:

FY19 - \$113 : \$1

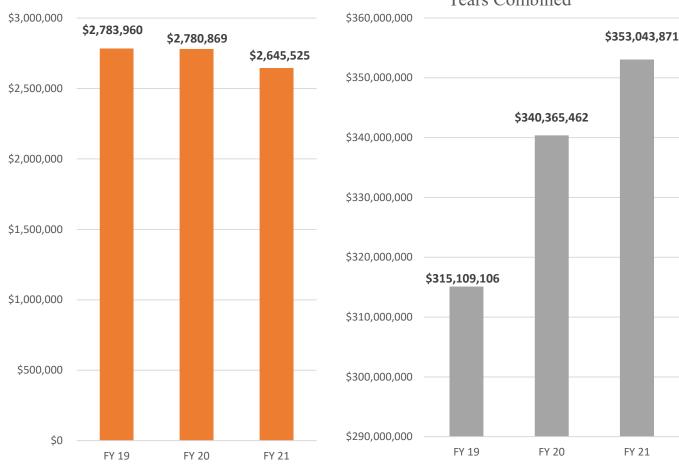
FY20 - \$122:\$1

FY21 - \$132:\$1

Cash Benefits Received into Missouri Economy to Direct Cost for MVC Veterans Service Program

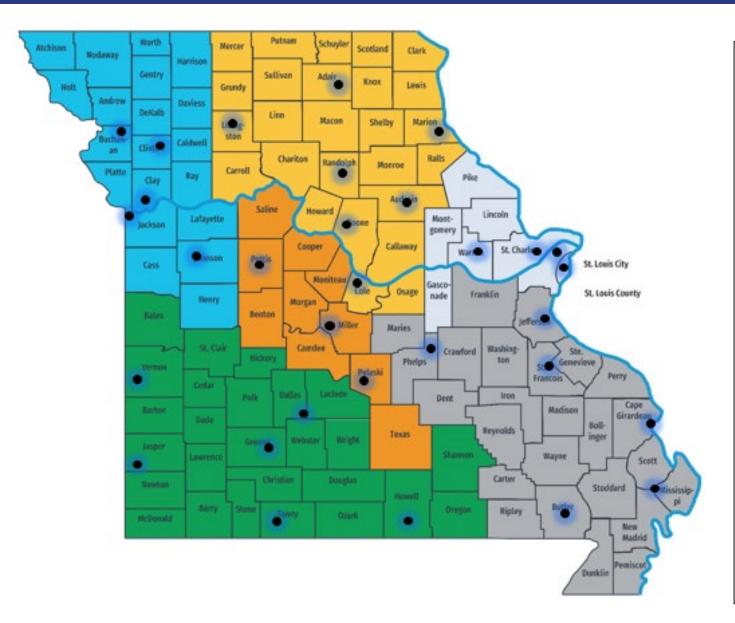


Benefits Awarded to Missouri Veterans by MVC Service Officers in Current and all Previous Fiscal Years Combined





VETERANS SERVICE PROGRAM UPDATE



Enhanced capabilities since COVID

- Started using an Application Processing Interface (API) July 2020. 23,758 packets sent since then
- Direct Upload started Jan 2022 as an alternate to API
- Phone capabilities through laptops provide Veteran Service Officers mobility
- All accredited Veterans Service Officers have access to Veterans Benefits Administration (VBA) Applications
- Signed a memorandum with VBA eliminating the physical mailing of correspondence to MVC



VETERANS HOMES PROGRAM UPDATE

VETERANS HOME PROGRAM UPDATE



CUSTOMER SATISFACTION CORPORATE AVERAGE

Missouri Veterans Home

March 2022



	Company	Nat'l AVG	Best in Class
Overall Satisfaction	4.54	3.91	4.44
Nursing Care	4.55	4.16	4.55
Dining Service	4.25	3.87	4.34
Quality of Food	4.07	3.49	4.06
Cleanliness	4.77	4.36	4.72
Individual Needs	4.59	4.09	4.54
Laundry Service	4.53	4.04	4.50
Communication	4.60	3.99	4.52
Response to Problems	4.57	4.01	4.52
Dignity and Respect	4.79	4.40	4.76
Recommend to Others	4.77	4.05	4.64
Activities	4.53	4.15	4.60
Professional Therapy	4.53	4.37	4.65
Admission Process	4.67	4.39	4.72
Safety and Security	4.83	4.55	4.79
Combined Average	4.61	4.13	4.52

Overall Satisfaction

4.54

Recommend to Others

4.77



VETERANS HOME PROGRAM UPDATE

- 2022 ANNUAL VA SURVEY
 - Awaiting Full Certification
 - St. James
 - Mexico
 - Pending VA Survey
 - Cameron-April
 - Cape-June
 - St. Louis-September
 - Mt. Vernon-October
 - Warrensburg-October



VETERANS HOME PROGRAM UPDATE

Program Update:

- COVID CDC/DHSS endemic recommendations for congregate care settings
- Omicron Wave
 - Great outcomes and teamwork throughout the homes
- National Association of State Veteran Homes (NASVH)
 - Training/Networking with VA Officials
 - Survey related changes (Ascellon vendor)
 - Modern/Teamwork approach to new process

Upcoming Events:

- Celebrating National Nursing Home Week May 8th-14th
 - Stop by and help us celebrate our staff
- Memorial Day
- 4th of July



VETERANS HOMES PROGRAM UPDATE

				Clinic	al Qua	ality N	/leasi	ıres						
		neron Beds	Cape G		Me: 150	xico Beds		ernon Beds	St. James 150 Beds			.ouis Beds	Warrer 200 E	_
Previous Quarter: Dec. 31, 2021 Current Quarter: March 31, 2022	Previous Quarter	Current Quarter	Previous Quarter	Current Quarter	Previous Quarter	Current Quarter	Previous Quarter	Current Quarter	Previous Quarter	Current Quarter	Previous Quarter	Current Quarter	Previous Quarter	Current Quarter
1 Falls w/Major Injury	1.04%	1.03%	1.04%	1.03%	6.93%	5.26%	2.75%	0.00%	3.89%	2.82%	1.86%	0.00%	3.22%	0.00%
2 Pressure Ulcers	1.88%	5.55%	0.00%	0.00%	2.70%	2.94%	1.85%	3.85%	1.61%	1.89%	8.33%	7.14%	7.54%	6.66%
3 Antipsychotic Use	25.00%	29.29%	24.74%	22.22%	15.74%	16.66%	17.11%	20.18%	18.07%	12.16%	13.33%	14.13%	18.55%	14.12%
				St	affing	Meas	sures							
		neron Beds	Cape G	irardeau		xico		ernon	St. James 150 Beds		St. Louis 188 Beds		Warrensburg 200 Beds	
Previous Quarter: Dec. 31, 2021 Current Quarter: March 31, 2022	Previous Quarter	Current Quarter	Previous Quarter	Current Quarter	Previous Quarter	Current Quarter	Previous Quarter	Current Quarter	Previous Quarter	Current Quarter	Previous Quarter	Current Quarter	Previous Quarter	Current Quarter
1 Medical Director	1	1	1	1	1	1	1	1	1	1	1	1	1	1
2 Administrator	1	1	1	1	1	1	1	1	1	1	1	1	1	1
3 Licensed Nurse	12	15	3	3	6	9	5	6	14	14	11	13	13	15
4 C.N.A.	69	75	10	20	21	22.5	40	45	47	53	48	42	59.5	59.5

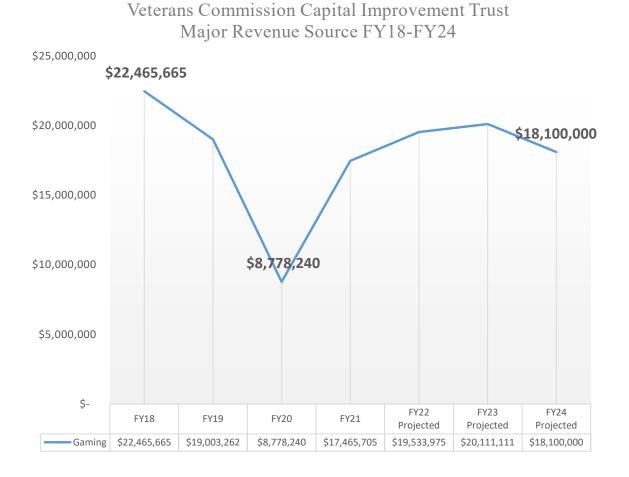
COMMISSION UPDATES

FISCAL UPDATE

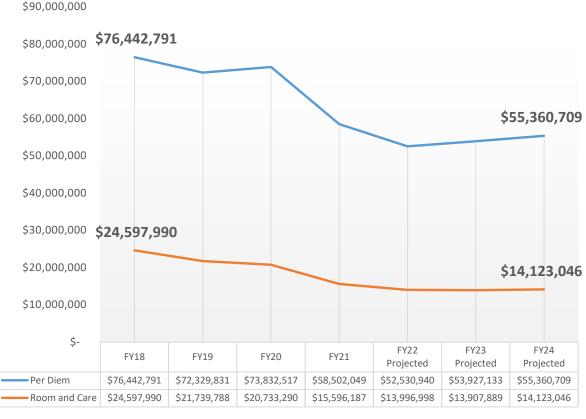


PRESSING DEPARTMENT ISSUES

Cash Flow Concerns - Long term funding solution









FY23 BUDGET STATUS

IID C .	D.	D () D (Governor's		CC HD 2000			Dept Request to	N.
HB Section 8.177	Program Housing Assistance for Veterans	\$ Department Request	•	Recommendation	\$ \$	CS HB 3008 1,500,000		1,500,000	SCS Difference	Notes Budget Stabilization
8.180	Admin and Service to Veterans PS	1 902 695	D	5 274 926	\$	5,274,826				
		\$ 4,892,685		5,274,826		i i		5,274,826	382,141	Gov Payroll Authority Increase
8.180	Admin and Service to Veterans E&E	\$ 1,470,997		, ,	\$	1,470,997		1,470,997	-	
8.180	Admin and Service to Veterans E&E	\$ 23,832		23,832		23,832		23,832	-	
8.185	WWI Memorial	\$ 150,000	\$	150,000	\$	150,000	\$	150,000	\$ -	
8.190	Veterans Health and Safety	\$ 4,707,800	\$	4,557,800	\$	4,557,800	\$	4,557,800	\$ (150,000)	Veterans Services Portal Removed
8.195	Veterans Service Grant Program	\$ 1,600,000	\$	1,600,000	\$	1,600,000	\$	1,600,000	\$ -	
8.200	Veterans Homes PS	\$ 59,260,914	\$	67,368,841	\$	67,368,841	\$	67,368,841	\$ 8,107,927	Gov Payroll Authority Increase
8.200	Veterans Homes E&E	\$ 24,261,332	\$	24,411,332	\$	24,261,332	\$	24,261,332	\$ -	
8.200	Veterans Homes E&E	\$ 51,536	\$	51,536	\$	51,536	\$	51,536	\$ -	
8.200	Veterans Homes PS	\$ 31,656	\$	34,642	\$	34,642	2 \$	34,642	\$ 2,986	Gov Payroll Authority Increase
8.200	Veterans Homes E&E	\$ 4,300,000	\$	4,300,000	\$	4,300,000	\$	4,300,000	\$ -	
8.200	Veterans Homes E&E	\$ 10,800,000	\$	10,800,000	\$	10,800,000	\$	10,800,000	\$ -	
8.200	Veterans Homes Refunds	\$ 1,274,400	\$	1,274,400	\$	1,274,400	\$	1,274,400	\$ -	
8.200	Veterans Homes Overtime	\$ 1,685,792	\$	1,897,973	\$	1,897,973	\$	1,897,973	\$ 212,181	Gov Payroll Authority Increase
8.205	Homes and Cemeteries Utilities	\$ 3,448,501	\$	3,448,501	\$	3,448,501	\$	3,448,501	\$ -	
8.210	Homes Solvency Transfer	\$ 30,000,000	\$	30,000,000	\$	30,000,000	\$	30,000,000	\$ -	
8.210	Homes Solvency Transfer	\$ 39,640,000	\$	-	\$	-	- \$	-	\$ (39,640,000)	General Revenue Request
			_	10.000.000		10.000.000			•• • • • • • • •	Budget Stabilization Funds Transfer to Homes
8.210	Homes Solvency Transfer	\$ -	\$	10,000,000	\$	10,000,000	\$	39,640,000	\$ 39,640,000	
10.905	Homes Solvency Transfer	\$ -	\$	13,000,000	\$	13,000,000	\$	13,000,000	\$ 13,000,000	Medical Marijuana Funds Transfer to Homes Fund
	,	\$ 187,599,445	\$	179,664,680	\$	179,514,680	\$	209,154,680	\$ 21,555,235	

With SCS HCS HB 3008 Solvency Transfer MVC can:

- Work to address appropriated deferred maintenance projects including Cape Girardeau Maintenance and Repair Project - \$16,043,512 St. James Maintenance and Repair Project - \$4,347,735
- Support payroll authority increases (Payroll and fringe)
- Support inflationary and COVID related increases



VETERANS HEALTH AND CARE FUND

FY22 Medical Marijuana Spend	ing Pla	an										
Operating Appropriation	\$	4,707,800										
		, ,					Act	ual Spend by Qua	arter			
Project		Cost Estimate	Q1		Q2		Q3		Q4]	Expended	Q4 (Obligated
Wi-Fi Upgrades in Veterans Homes	\$	1,600,000	\$	-	\$	598	\$	210,484	\$	45,326	\$	1,200,163
Infection Control Maintenance and Repair	\$	757,800	\$	-			\$	75,211	\$	71,367	\$	578,545
Infectious Disease Outbreak Plan and Training	\$	50,000	\$	-			\$	6,334	\$	905		
Trigger Point Analysis and Training	\$	50,000	\$	-			\$	2,351			\$	47,629
Advanced Data Analysis	\$	100,000	\$	_			\$	22			\$	12,196
Veterans Service Officer Grant Program	\$	200,000	\$	-	\$	200,000	\$	-	\$	-	\$	_
Veterans Initiatives	\$	1,800,000	\$	_	\$	· -	\$	33	\$	592,641	\$	1,207,326
Veterans Services Portal	\$	150,000	\$	_	\$	_	\$	_	\$	<u>-</u>	\$	_
	Ψ	120,000	\$	_	\$	200,598	\$	294,433	\$	710,239	\$	3,045,860



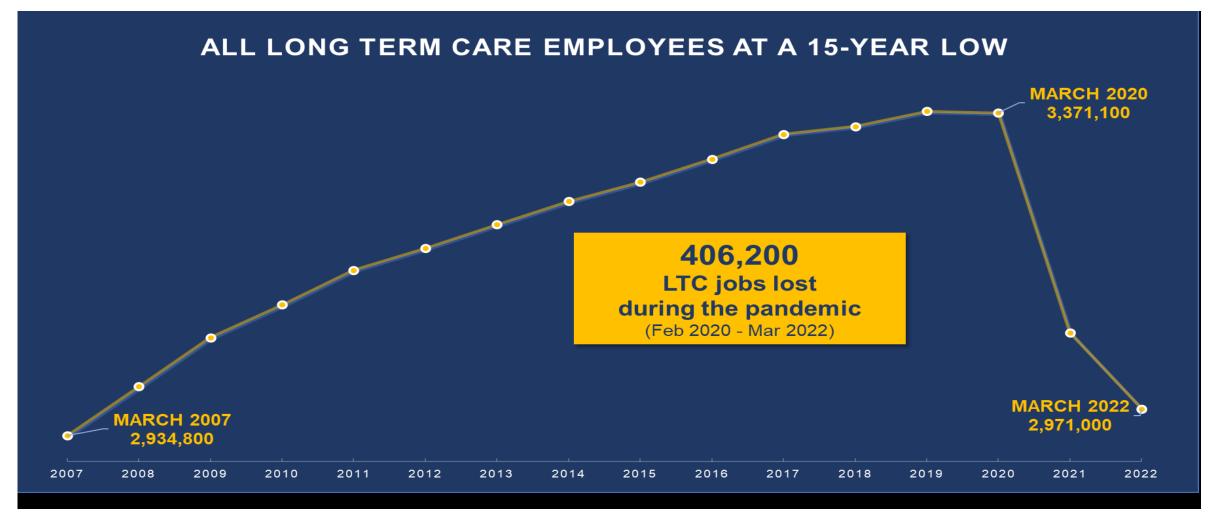
VETERANS HEALTH AND CARE FUND

Proposed FY23 Medical Marijuana Spending Plan											
Projected Operating Appropriation	\$	4,557,800									
Project	Cost	Estimate									
Wi-Fi Upgrades in Veterans Homes	\$	3,400,000									
Communication and Infection Control	\$	807,800									
Advanced Data Analysis	\$	100,000									
Veterans Initiatives	\$	250,000									



Nationwide State Veterans Homes

For the week of 3/13/22, 108 out of 112 State Veterans Homes reporting to CMS indicated they are short staffed



FINANCIAL IMPACT OF THE PANDEMIC % LOSS IN WORKFORCE

- Average Daily Cost Reported to VA January 2020:
- National Average: \$379.26 MO Average: \$264.48

- Average Daily Cost Reported to VA January 2022
- National Average: \$486.82 MO Average: \$376.43
 - 28% Increase in Daily Cost of Care (National)
 - 42% Increase in Daily Cost of Care (Missouri)



- Items for 3rd Quarter Commission Meeting (Possible Vote)
 - General Veteran rate increase
 - Single v. Double occupancy rates
 - Cap on hardships within the Veterans homes



LEGISLATIVE UPDATE



AGENCY PARTNERS UPDATE

United States Department of Veterans Affairs Report

Veterans Affairs Hospital Directors Update

Missouri Association of Veterans Organizations (MAVO) Report



CHAIR COMMENTS AND ANNOUNCEMENTS

Next meeting:

• Third Quarter Commission Meeting will be held on July 25, 2022



CLOSED SESSION

• Vote to go to Closed Session

• Return to Open Session

• Vote to Adjourn





ADJOURNMENT